

Posting of QUESTIONS/ANSWERS and RFP Amendments

Questions and Answers in reference to this Request for Proposal, as well as any Amendments required to the RFP will be posted in this section up until January 4th, 2010 4:00PM EST.

NOTE: RFP/SOW AMENDEMENT AS FOLLOWS:

Table 1 – Item 10 – remove “Microsoft Windows Server 2003 R2” and insert “Microsoft Windows Small Business Server (SBS) 2008 Standard with 20 CAL.” The numbers of one per JOC and the total of 9 remain unchanged;

AND

**Section 1 – Paragraph 10 – remove and insert new paragraph 10 as follows:
“10 Microsoft Windows Small Business Server (SBS) 2008 Standard with 20 CAL.
See Microsoft web-site for technical specifications for the Windows Small Business Server (SBS) 2008 Standard. Each of the Nine (9) servers is to include client access licenses (CAL) for 20 (a 20 pack) to ensure each user and device in each JOC can be connected to the server.”**

Q: Regarding VTC system, the tender have two models for Life size VTC (BOQ: Team MP and in the specs team 220MP) please advise which model is needed?

A: Lifesize Team 220.

Q: Regarding Cisco VOIP, NEC 46”, Hitachi Projector, APC, UPS: please advice if other brands or alternate option can be offered?

A: Please refer to SOW stipulations: “Similar items from other manufacturer’s. Specific manufacturer’s models are referred to in the SOW based on equipment currently in use in the Headquarters and Training Center. The Contractor may provide similar or better equipment from other manufacturer’s as part of its bid. Where replacement equipment is proposed, the Contractor is to provide a full description of the proposed item including the technical data sheets showing the capabilities and specifications of the item proposed.”

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Q: Can proposals be sent by email (soft copy) in view of distractions to delivery by hand from West Bank to Canada within short period 8th of January 2010?

A: As stated under "SUBMISSION OF PROPOSAL" proposals shall be submitted by Jan 8th no later than 4PM EST, where faxed or email PDF proposal will be accepted but must be followed with original hard copy via courier. The reasoning is in view of clarity where graphs, prints are applicable.

Q: Regarding Section 1- Item 10 - The Proliant DL380 Server: the new model comes with G6 technology CPUs from 5500 Series, which processor is required in this model of servers?

A: The CPU should have as a minimum 2.53 GHz. The speed of the Hard drive is a minimum of 10K.

Q: Regarding Section 1 – Item 3 – The KVM switch: how many ports do you need for each KVM (4, 8 or 16)?

A: The KVM switch is to have a minimum of 4 ports.

Q: Regarding Section 1 – Item 11 – The Symantic multitier antivirus: how many client s will be in each site?

A: There is a requirement that the antivirus be on the server (1), notebooks (2) and the Desktop computers (10). Therefore the total is 13 per JOC.

Q: In Annex-A point 16 and 17, how many network sockets per site? And are there any drawings for conduit paths from various rooms to the server room?

A: Drawings are not available at this time. In general, the JOC's are organized in seven rooms with the largest (the Operations Centre) which will have 6 of the desks, computers, a printer, etc. being relatively close to the server room (within 10 meters). The other rooms will have one or two desks, computers, etc., and could be 10 to 15 meters from the server room. We estimated approximately 100 meters of computer cable (and added a safety factor of 20 meters for a total requirements of 120 meters) and 60 meters of conduit. The conduit will be laid along floors and the baseboards in the rooms to protect /store the cables as they are run to the Server Room.

The contract will require the winning bidder to develop a Cabling Plan once access to each JOC is arranged by the Technical Authority (TA)

The bidders should include their best cost estimates based on a simple requirement of running the cabling from the work desks to the Server Room in simple straight lines and along floors and walls. The Cabling Plan is to be submitted to the TA for review and approval at each of the nine JOC's.

Q: What requested band of radio, the two bands VHF and UHF were mentioned in spec sheet?

A: Item 34 Motorola CM140 Base station – The Base Station is to operate in the UHF 403-440 MHz range; and Item 35 Motorola GP280 radios are to operate in the UHF 403-440 MHz range.

Q: What is the evaluation criteria as to bids received only a certain range of items, i.e. partial item versus the entire lot?

A: The criteria is, that a bidder, submit a proposal for the full requirements. Evaluation will be performed on the bidder proposal. Should contract be awarded, contractual agreement and obligations will be with a sole supplier. This said, should a bidder wish to present a proposal and sub-contract partial items, that is his choice, however the evaluation criteria will be conducted as to due diligence etc on this lead bidder.

****Q: Are VAT, Duties and taxes exemptions in place with the authorities?**

****A:** A Memorandum of Understanding is in place between the Department of Foreign Affairs and International Trade (DFAIT) and The Minister of Interior of Palestine pursuant to in-kind contributions of goods and services, however please indicate Duty & taxes as applicable per Section under Annex D, ****NB: as it is unknown to us what exemptions or under which tariff regulations the requirements will be categorized, and consequently the reason we are asking you to provide the applicable duties and taxes.**

Q: Annex D (Pricing table) does not provision for cost associated with installation, testing, training, management, overhead & profit?

A: A REVISED Annex D (Pricing Table) has been uploaded. We have modified line items for 1) assembly, Installation and testing of equipment, 2) Training on equipment under each section. All other costs related to management, overhead fees etc should be included in your unit costs.

Additional information:

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