

Human Rights Due Diligence Exporter Questions

These questions are based on the International Finance Corporation's (World Bank Group) Environmental and Social Performance Standards for managing environmental and social risks.

To all questions marked "Yes" or "Partially", please attach appropriate examples.

IFC PERFORMANCE STANDARD 1 (PS1)- Assessment and Management of Environmental and Social Risks and Impacts

Risk Management

Anticipate environmental and social risks posed by business activities and avoid, minimize, and compensate for such impacts. A good management system provides for consultation with stakeholders and a means for complaints from workers and local communities to be addressed.

Does the supplier have an Environmental and Social Policy in place?	Yes No Partially
Does the supplier provide adequate training in environmental and social impacts?	Yes No Partially
Are key stakeholders engaged and consulted?	Yes No Partially
Are grievances addressed, where appropriate?	Yes No Partially

IFC PERFORMANCE STANDARD 2 (PS2) - Labour and Working Conditions

PS2 asks that companies treat their workers fairly, provide safe and healthy working conditions, avoid the use of child or forced labour, and identify risks in their primary supply chain.

Is there a HR manual in place				
detailing salaries, benefits, leave, non-discrimination etc?	Yes	No	Partially	



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Does the project comply with national employment and labour laws?	Yes No Partially
Are there processes in place to establish, maintain and improve the worker-management relationship?	Yes No Partially
Are there measures to protect workers, including vulnerable categories of workers such as, migrant workers, workers engaged by third parties, and workers in the client's supply chain?	Yes No Partially
Are migrant workers recruited directly or through third-party agencies? If through third-party agencies, does the company vet the processes of any third-party agencies that it hires from to ensure compliance with human rights including labour and employment laws?	Yes No
Do migrant workers have conditions attached to their employment that would prevent them from leaving freely their employment at a time of their choosing?	Yes No Partially
Is there a risk of forced labour or child labour?	Yes No Partially
Are there occupational health and safety training and practices onsite?	Yes No Partially

IFC PERFORMANCE STANDARD 3 (PS3) – Resource Efficiency and Pollution Prevention

Industrial activity and urbanization can increase levels of pollution that may threaten people's health and the environment. PS3 guides companies to integrate practices and technologies that promote energy efficiency, use resources—including energy and water—sustainably, and reduce greenhouse gas emissions.



Are there procedures in place for effective waste management?	Yes No Partially
Are pollutants monitored?	Yes No Partially
Are local standards and guidelines identified and abided by in relation to resource efficiency and pollution prevention?	Yes No Partially
Are there procedures in place for storage and handling of hazardous materials?	Yes No Partially

IFC PERFORMANCE STANDARD 4 (PS4) – Community Health Safety & Security

Infrastructure projects may expose local communities to increased risks and adverse impacts related to worksite accidents, hazardous materials, spread of diseases, or interactions with private security personnel. PS4 helps companies adopt responsible practices to reduce such risks including through emergency proparedness and response, security force management, and design safety me



preparedness and response, security force management, and design safety measures.

Does the design safety of the infrastructure project comply with local and international standards?	Yes No Partially
Are there adequate measures in place to address site safety standards eg. traffic management, transportation of materials?	Yes No Partially
Are there health risks or risk of disease from activities on the site?	Yes No Partially
Is there screening and training of personnel?	Yes No Partially
Are there potential risks or a high-risk operating environment that may involve a security response?	Yes No Partially
Is there adequate safeguarding of personnel and property that is carried	

out in accordance with relevant	Yes No Partially
human rights principles and in a	
manner that avoids or minimizes	
risks to affected communities?	

IFC PERFORMANCE STANDARD 5 (PS5) – Land resettlement

PS5 advises companies to avoid involuntary resettlement wherever possible and to minimize its impact on those displaced through mitigation measures such as fair compensation and improvements to and living conditions. Active community engagement throughout the process is essential.



Does the company enter into a Memorandum of Understanding (MOU) with security contractors (including state security services) on the provision of security services, including respect for human rights and the use of force, such as the standards enunciated in the Voluntary Principles on Security and Human Rights?	Yes No
Are there procedures to minimize displacement through exploring alternative project designs?	Yes No Partially
Is there a risk that populations could suffer a loss of physical property or livelihood?	Yes No Partially
Is there a resettlement and compensation process with the appropriate level of disclosure, consultation and informed participation of those affected?	Yes No Partially
If there are displaced persons, are there strategies to improve living conditions and livelihoods?	Yes No Partially

IFC PERFORMANCE STANDARD 6 (PS6) – Biodiversity Conservation and Sustainable Management of Living Natural Resources

PS6 recognizes that protecting and conserving biodiversity, maintaining ecosystem services, and managing living natural resources adequately are fundamental to sustainable development.

Is there a risk to or impact on biodiversity, including habitats of high biodiversity value and legally protected habitats?	Yes No Partially
Is there a significant risk to natural resources? If so, are there measures to mitigate impacts from natural disasters?	Yes No Partially
Are there sustainable practices employed, where appropriate?	Yes No Partially

IFC PERFORMANCE STANDARD 7 (PS7) – Indigenous People

PS7 seeks to ensure that business activities minimize negative impacts, foster respect for human rights, dignity and culture of indigenous populations, and promote development benefits in culturally appropriate ways.

Are indigenous populations affected or at risk of being affected by the project?	Yes No Partially
Are there positive or negative impacts on indigenous populations?	





	Yes No Partially
Are there significant risks to the rights, dignity, knowledge, practices and culture of indigenous peoples?	Yes No Partially
If there is a risk of adverse impacts of the project on communities of indigenous peoples, are there measures in place to minimize or compensate for such impacts?	Yes No Partially
Are there measures to ensure the free, prior, and informed consent of indigenous peoples throughout the life cycle of the project when warranted?	Yes No Partially

IFC PERFORMANCE STANDARD 8 (IFC8) - Cultural Heritage

PS8 aims to guide companies in protecting cultural heritage from adverse impacts of project activities and supporting its preservation. It also promotes the equitable sharing of benefits from the use of cultural heritage.



Are there potential impacts on designated heritage or cultural sites such as graves, shrines, place of worship?	Yes No Partially
Are there potential risks to areas of archeological importance?	Yes No Partially
Are there processes or procedures to protect cultural heritage from the adverse impacts of project activities and support its preservation?	Yes No Partially

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